

Problem with Login to Revenue application

We have identified a problem with the login to the Revenue application in the latest version of Chrome (Version 87.0.4280.67 (Official Build) (x86_64)). The issue will impact users who have more than 6 roles associated with them.

Impact

The issue will impact users with multiple roles when the roles overflow into the next page. When this happens the popup does not respond to the selection of the role.

This does not impact users

- If the application is used on Firefox or on Chrome up to version 86.
- Users with less than 6 roles

Workaround

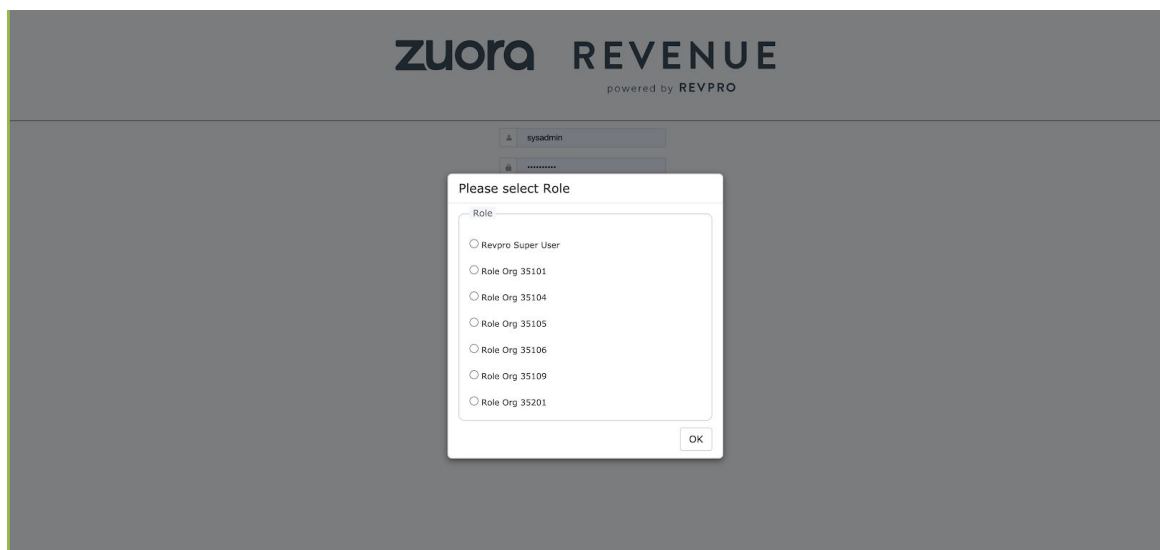
Once the role is selected, use the “TAB” key on the keyboard. when the focus is on the “OK” button, hit the enter button to log in

Solution

We are working on identifying a solution for the issue and will deploy the fix as soon as possible.

Screenshots

1. In the below example when the users with a maximum of 7 roles will not face issues in the latest version of chrome.



2. Users with more than 7 roles will face the issue as the role selection pop up is broken

